



Professional Scrum Master II

Created by Ken SCHWABER, Scrum.org and the Professional Scrum Trainer Community

Course Fee: HK\$9,360

Participants are challenged to think within the Scrum framework, the underlying principles and values, and how they help guide Scrum Masters in the decisions they made.

Participants will also explore what practices, tools, skills, and stances make an effective Scrum Master.

This course will provide stories, exercises, facilitation techniques (such as “Liberating Structures”), resources, and more.

Professional Scrum Master II (PSM II) is now known as Professional Scrum Master Advanced (PSM-A).

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| Programme code | 10016326 |
| Duration and time | 2 days 9:00-17:00 |
| Venue | 1/F, HKPC Building, 78 Tat Chee Avenue, Kowloon Tong |
| Language | English |
| Course fee | HK\$9,360 |
| Certification | All participants completing this course will receive a password to attempt the Professional Scrum Master II assessment and are also entitled to a 40% discount on the PSM III assessment. These industry-recognized PSM certifications require a minimum passing score on these rigorous assessments. |

Course Description

PSM II is an advanced course which helps participants to understand the stances that characterise an effective Scrum Master and servant-leader. The course dives deep into how Scrum Masters serve the Scrum Team, Product Owner, and the organisation.

Participants will learn about areas critical to growing as a successful Scrum Master such as how the principles and values of Scrum help guide Scrum Masters in the decisions they make and how the Scrum Master can help change the environment of Scrum Teams, creating the conditions for agility to thrive. Participants will also explore related practices and skills which will enable them to have the right types of conversations and how to apply them to become better Scrum Masters.

Course Topics

- ❖ Effects on the organization of a successful Scrum Master
- ❖ Dealing with complexity and servant leadership
- ❖ Dealing with team conflict
- ❖ Removing impediments
- ❖ Facilitation techniques
- ❖ The Importance of a "Done" Increment
- ❖ The Sprint Goal
- ❖ Refresh the purpose of the Scrum Events
- ❖ The role of management in Scrum
- ❖ Successful product delivery
- ❖ Measurement in Scrum
- ❖ How to support the Product Owner
- ❖ Understanding the challenges of middle management
- ❖ Scrum Master as a change agent

Who Should Attend?

This is an advanced course specifically designed for experienced Scrum Masters who have a thorough understanding of the Scrum framework. It is particularly beneficial for those with at least two year of Scrum Master experience.

Trainer Information

Lorenz CHEUNG is **the one of the Professional Scrum Trainer (PST) in Hong Kong**, and is one of the 305 PSTs in the world Scrum Master. With experience working in Fortune top 500 companies in London and Hong Kong and technical / software engineering background, he has the practical experience on how to bring agility to Enterprise and help them to adopt and scale Scrum. Besides Scrum, he is also a practitioner of Kanban, Lean, Innovation, Design Thinking. He just led the team for Best Mobile App at Hong Kong ICT award 2016.

Enrolment Methods

1. Scan the QR code to complete the enrolment and payment online OR
2. Mail the crossed cheque with payee name "Hong Kong Productivity Council" (in HK dollar) to HKPC Academy, Hong Kong Productivity Council, 3/F, HKPC Building, 78 Tat Chee Avenue, Kowloon (attention to Mr Desmond CHAN). Please indicate the course name and course code on the envelope.



[Enrolment Link](#)

Supporting Organisations (In arbitrary order)



Inquiry

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